# BECOME UNSINKABLE PRIVATE SWIM LESSONS PRIVATE SWIM LESSONS Denny Price Family YMCA Child & YOUTH & ADULT LESSONS AVAILABLE

Private Swim Lessons are designed to help those who need the little extra attention that one-on-one instruction provides. These classes are generally faster-paced due to the specialized attention that each participant receives.

# How To get started:

- Register online for the Private Swim Lesson, Fill out all questions, and Pay.
- 2. Once received, one of our Swim instructors will contact you to confirm or set up days and times.

Private Lesson: 4/30 Minutes Sessions

- YMCA Members \$60 -Non-Members \$120



If you have any questions, contact the program coordinator, Paige Hughes. 580-446-2373 Phughes@enidymca.org

#### Private Swim Lesson Guidelines:

- 1. All sessions must be used within 90 days of the first class
- 2. Any Cancellations (by either party, the YMCA member or instructor) must be made 2 hours in advance.
- 3. No call, no show will be charged for the training session.
- 4. We will not be able to accommodate late arrivals due to the scheduling of other appointments.



### Denny Price Family YMCA Private Lesson

Dear Private Swim Lesson Participant:

Thank you for participating in our private swim lesson program! We want to welcome you to the program and make you aware of our policies.

- When you purchase your lesson online, please allow us a few days to contact you to schedule dates and times between you and our instructors.
- Once you are partnered with an instructor, we encourage you to exchange contact information so you can communicate directly. This helps to streamline scheduling, scheduling changes, cancellations, etc.
- If a lesson is canceled with less than **2 HOURS NOTICE**, that lesson will be deducted from your remaining lessons.
- If you need to cancel a private lesson, you must contact your instructor. If you cannot reach the instructor, please call the **AQUATICS OFFICE** at **580-446-2373 (Paige) or 580-446-2375 (Jack)** and ask to speak to a supervisor. The supervisor will inform the instructor of the cancellation. If there is no answer, please email the coordinator. Paige Hughes (phughes@enidymca.org).
- If you will be late for your lesson, we ask that you call the aquatics office and have the supervisor let the instructor know. For scheduling reasons, your lesson may be cut short due to time and scheduling constraints.

Often, our instructors are coming in specifically to teach your lesson. If there are any changes in your schedule, please give them the courtesy of communicating with them as early as possible.

We look forward to having you as a part of our aquatic community!



## Denny Price Family YMCA Private Lesson

#### **Frequently Asked Questions**

- 1. What is a private lesson? The swimmer is matched with an experienced instructor who will complement his/her needs. This customized, one-on-one experience can help a swimmer make significant progress toward his/her swim goals.
- 2. What are the benefits of a private or semi-private lesson? All swimmers learn skills at different paces. The goal of private swim lessons is to help them learn these skills at their own pace. Each lesson is catered to working towards the swimmer's abilities and goals. Some examples include, but are not limited to, helping children and adults to become deep-water safe, endurance training, triathlon training, assisting in overcoming a fear of water, and helping children advance from one level to another by building on the skills not achieved in a group swim class.
- 3. What days and times can I take a private lesson? We schedule private swim lessons based on 3 things: pool availability, participant availability, and the instructor's availability. Please provide us with a few days and times that you are available, and we will try our best to accommodate your needs.
- What is the cost and length of the lesson? Private Lesson 4 Sessions (30 Minutes): Members: \$60. Non-Members: \$120.
- **5.** How do I schedule a private lesson? Fill out the private lesson information form online under our private swim lesson page. The Aquatics Department will contact you to confirm dates and times that work with both the participant and the instructor and the availability of the pool.
- 6. What Age can I do the Swim Lesson? The swim lesson is for all ages; anyone under two years of age must have a parent or guardian over 18 in the water with the swimmer and instructor. Private swim lessons aim
- 7. What If I have more than one child I want to sign up for private lesson? Siblings can be in the same time slot, but will have to have their own separate packages to participate; anymore than 2 siblings please contact the program coordinator.